

Most information you want to find is in the Syllabus, the Course FAQs or other resources in the General Resources Tab

Because of this, and because we would like you to consult other resources before sending emails to your professor or TA, know this important policy:

- **You have 5 free extra credit points:** If you write to your TA or professor and we answer your email with "According to the syllabus...." or "According to the Course FAQs" or "According to the assignment/forum instructions...", you will lose 1 POINTS of your 5 POINTS each time.
- When you do send an email, all correspondence must have your full name and the name of your Teaching Assistant, if you don't do this, you lose 1 points of your 5 points each time.
- What section am I in? Who is my TA?

Want to easily find something on a page in your browser?

- Use Ctrl+F (Mac) or F3 (PC) – This will open the in-page search box to search on the current page. Type in the word you are looking for, such as "exam" or "grade", etc.

Question topic examples:	Consult or contact:
Due Dates	Course Schedule or table in each tab
Troubleshooting in Moodle (links, videos, accessing gradebook)	Course Frequently Asked Questions (FAQs)
Late submission policy, grading policies, textbook	Syllabus
Discussion forum or assignment grade	Your TA <ul style="list-style-type: none">• What section am I in? Who is my section instructor?
Not finding your answer? Afraid to send an email because you might lose points?	Ask your question in the Course Q & A
Quiz or exam questions	Professor
Scheduling a conflict exam	Conflict Assessment Form
Extended deadlines or make-up work request	Professor